



Stand: 06/2020

## **House rules**

### **Dear holiday guests!**

Our holiday apartment should be a second home to you. You should feel comfortable and be able to relax. We have put a lot of effort into the furnishing and hope that you will find everything you need. The following house rules should be a help for a harmonious stay. We have also listed some rules which we hope you will understand.

By treating the apartment properly, you will help us to continue to offer you and other guests satisfactory premises in the future.

### **General**

If you miss anything in the facility or if you need help, please contact us with confidence. All things which are in the holiday flat or on the balcony or terrace, or belong to it, may and should be used by the guests. Please handle the entire furnishings and inventory with care and treat the rented property with care.

### **Kitchen**

Please handle the kitchen equipment and technical appliances with care.

Since a dirty kitchen does not please anybody, please put dishes, pots and cutlery only in a clean and dry condition in the cupboards. Please do not place hot pots and other hot objects on the tables or worktop without a coaster. Always use a cutting board as a cutting surface. Please leave the interior of the oven and/or microwave in a clean condition.

### **Damages**

If during the rental period damages occur of the holiday home and/or its inventory, the tenant is obliged to inform immediately the landlord.

The lessee is liable for damages in the amount of the replacement costs.

### **Due diligence**

We ask our guests to treat the rented property with care and to ensure that fellow travellers and relatives also comply with the rental conditions. The entrance door should always be closed and locked with a key when leaving the house. Likewise, all windows are to be closed when leaving the apartment to avoid possible damage due to bad weather or burglary. We ask you to treat the resources water and electricity with care.

The moving of furniture is prohibited.

### **Ventilation**

To avoid the formation of mould, we ask you to ventilate the rooms sufficiently, at least once a day.

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### **Disposal**

The waste is separated into residual waste, glass, paper and packaging with the green dot. Appropriate containers are available on the property or in the house.

Please only use rubbish bins and cosmetic bins in the bathroom with rubbish bags and dispose of them in the residual waste bin in a closed container. No waste, food leftovers, harmful liquids or the like may be thrown or poured into the kitchen sink, the toilets, the washbasins or the shower!

Avoid anything that can lead to clogging of the pipes (do not throw any hygiene products into the toilet).

### **Cleaning**

If you should ever have an accident (extreme dirt, liquids on the floor or work surfaces, etc.), we ask you to remove it immediately. We ask you to leave the holiday flat swept clean on departure and to put all used dishes back into the cupboards.

### **Rest periods**

In the interests of good neighbourliness, we ask you to observe the public rest periods. Also in the holiday apartment itself, out of consideration, quiet should be kept between 22:00 and 7:00 o'clock.

### **Internet/WLAN**

The use of the Internet with your own WLAN-capable terminal device (notebook, PDA, smartphone etc.) via the WLAN connection is free of charge for the tenant.

You use the internet at your own risk, the landlord excludes any liability in connection with the internet use of the tenant. For the use of the Internet access via WLAN, the WLAN usage rules must also be observed.

### **Smokers**

Smoking is not allowed in the apartment. Please smoke only on the balcony or outside the object.

### **Barbecue**

Open fire or barbecue with charcoal/gas is prohibited.

Barbecuing with an electric grill would be allowed (not included in the equipment).

### **Pets**

It is not allowed to bring pets with you.



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### **Parking facilities**

Each apartment has a designated parking space available free of charge, further parking spaces are in the immediate vicinity.

If a parking space is made available to you, this does not constitute a safekeeping contract. The landlord is not liable for loss of or damage to motor vehicles parked or manoeuvred on the property and their contents, except in cases of intent or gross negligence.

### **Domestic Authority**

In the case of immediately necessary repairs, it may be essential for the landlord to enter the holiday home without the guest's knowledge.

### **Keys**

Please never give the keys out of your hand. A loss of the keys must be reported immediately and the guest is liable up to the amount of the replacement costs.

### **Liability**

The landlord is not liable for valuables of the guest/guests.

### **Arrival and Departure**

The arrival takes place after arrangement.

On the day of departure we ask our guests to vacate the apartment by 10:00 am at the latest. At your departure the holiday flat should look like you found it again.

**By booking the holiday apartment we assume that the house rules are accepted.**

Thank you very much for your attention.

We wish you a pleasant stay, lots of fun, relaxation and recreation. If you have any questions, please do not hesitate to contact us.

Your hostess